

Jessica Williams, MSS, LCSW

Clinical Social Worker

about

An organized professional with proven leadership and clinical skills. Strong history of program implementation and evaluation. Excellent clinical and therapeutic skills. Ability to work on interdisciplinary teams and solve problems collectively. Passion for working with individuals in acute situations, particularly around end of life, grief and loss, and suicidal ideation or attempts. Always looking to contribute my knowledge and skills to ethical and commendable ventures and organizations.

contact



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EDUCATION

MASTER OF SOCIAL SERVICE
[MSW equivalent]
Bryn Mawr College
2015-2017

B.A. SOCIOLOGY &
GENDER STUDIES
Villanova University
2011-2015

SKILLS

Psychosocial & Crisis Assessment Skills
Individual & Family Work and Advocacy
Technology-Based Interventions
Clinical Writing & Documentation
Project Implementation & Management
Data Reporting & Analysis

CERTIFICATIONS

LICENSED CLINICAL SOCIAL WORKER
Associate of Social Work Boards
2020

CERTIFIED MENTAL HEALTH SCREENER
State of Delaware
2020

professional experience

FEB 2021 - Present

ER SOCIAL WORKER/ *Nemours Al/duPont Hospital for Children, Wilmington DE*

- Provide support and logistical coordination for incoming medical traumas
- Interview patients and families who present for suspected abuse and adhere to mandatory reporting guidelines, interfacing with Child Protective Services as needed
- Complete clinical mental health assessments for patients with behavioral health concerns
- Contribute to hospital wide behavioral health and suicide prevention efforts
- Lead continued monthly BHS meetings and act as liaison to software company BH-Works

FEB 2019 – FEB 2021

PSYCHIATRIC SOCIAL WORKER / *Nemours*

- Championed implementation of Behavioral Health Screening protocol for all patients 12yo+
- Provided coaching to associates re: speaking to families about mental health
- Participated in interdisciplinary team meetings throughout the hospital, particularly those related to suicide risk protocol
- Lead monthly team meetings to assess progress and challenges related to screening protocol
- Completed clinical mental health assessments for indicated patients
- Collaborated with medical team to determine appropriate next level of care for patients need

MAY 2020 - PRESENT

PRIVATE PRACTICE CLINICIAN/ *Center for Grief and Trauma Therapy, Newark DE*

- Conduct intake appointments and individual psychotherapy sessions with clients, ranging in age from adolescent through older adults
- Utilize a person-in-environment lens as well as motivational interviewing techniques and a strengths-based framework to assist clients in creating and achieving their goals
- Provide clinical group supervision for a small group of non-licensed clinicians
- Update/maintain practice website, blog, and social media accounts for marketing purposes
- Collaborate with multidisciplinary team to provide tragic grief and loss debrief sessions

2017-2019

FIELD SOCIAL WORKER / *Seasons Hospice & Palliative Care, Newark, DE*

- Created individualized care plans and visit frequencies for each patient
- Collaborated with families and facility staff to ensure satisfaction
- Provided end of life education to patients and families
- Worked within interdisciplinary environment to meet biopsychosocial needs of patients
- Advocated for the patient's rights and wishes, especially as it related to their quality of life
- Facilitated family meetings during transitions and difficult discussions
- Completed bereavement calls and brief counseling with family members

2016-2017

ONCOLOGY SOCIAL WORK INTERN / *Lankenau Medical Center, Wynnewood, PA*

- Provided emotional support services to clients with various cancer diagnoses
- Assessed patients' level of emotional, spiritual, financial, and physical distress
- Utilized the strengths perspective in all communication and work with clients
- Provided resources and referrals to patients for transportation, medication assistance, insurance questions
- Assisted patients in applying for grants to help with the costs of medical co-pays, utility bills

2015-2016

ICU SOCIAL WORK INTERN / *Hospital of the University of Pennsylvania, Phila, PA*

- Completed psychosocial intake assessment within three days of patient admission
- Provided emotional support for patients and families
- Provided resources to outpatient mental health programs, homeless shelters, psychotherapists, inpatient rehab facilities
- Educated patients and families about advanced directives; set up notary appointments
- Completed patient discharges with supervisor; counseled patients on options, secured insurance approval, set up transport
- Maintained a level of ethical professionalism while working with a great diversity of clients

written & verbal communication samples

Highlighted In:

"Mental Health Help in the Emergency Room -
A Powerful New Model"

- Mental Health DE Online, November 2019

"Depressed Kids Do Not Have a Look- Identifying Children in
Crisis"

- SWHELPER, April 2020

"The Power of Connection"

- AfterTalk Pandemic Weekly, June 2020

"How to Explain Capitol Chaos to Kids"

- NBC10 News Philadelphia, January 2021
